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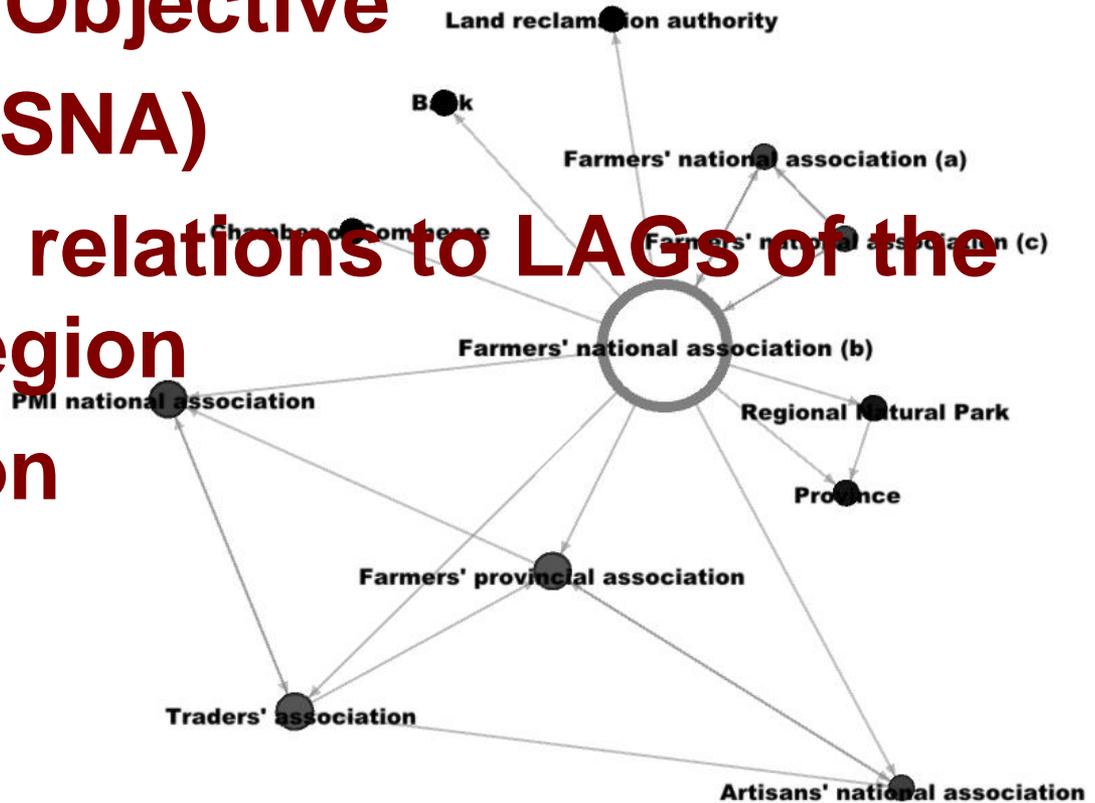
**FEEDING THE PLANET AND  
GREENING THE AGRICULTURE:  
CHALLENGES AND OPPORTUNITY FOR THE  
BIO-ECONOMY**

**TRUST IN THE LEADER APPROACH**  
The case study of the Veneto Region in Italy

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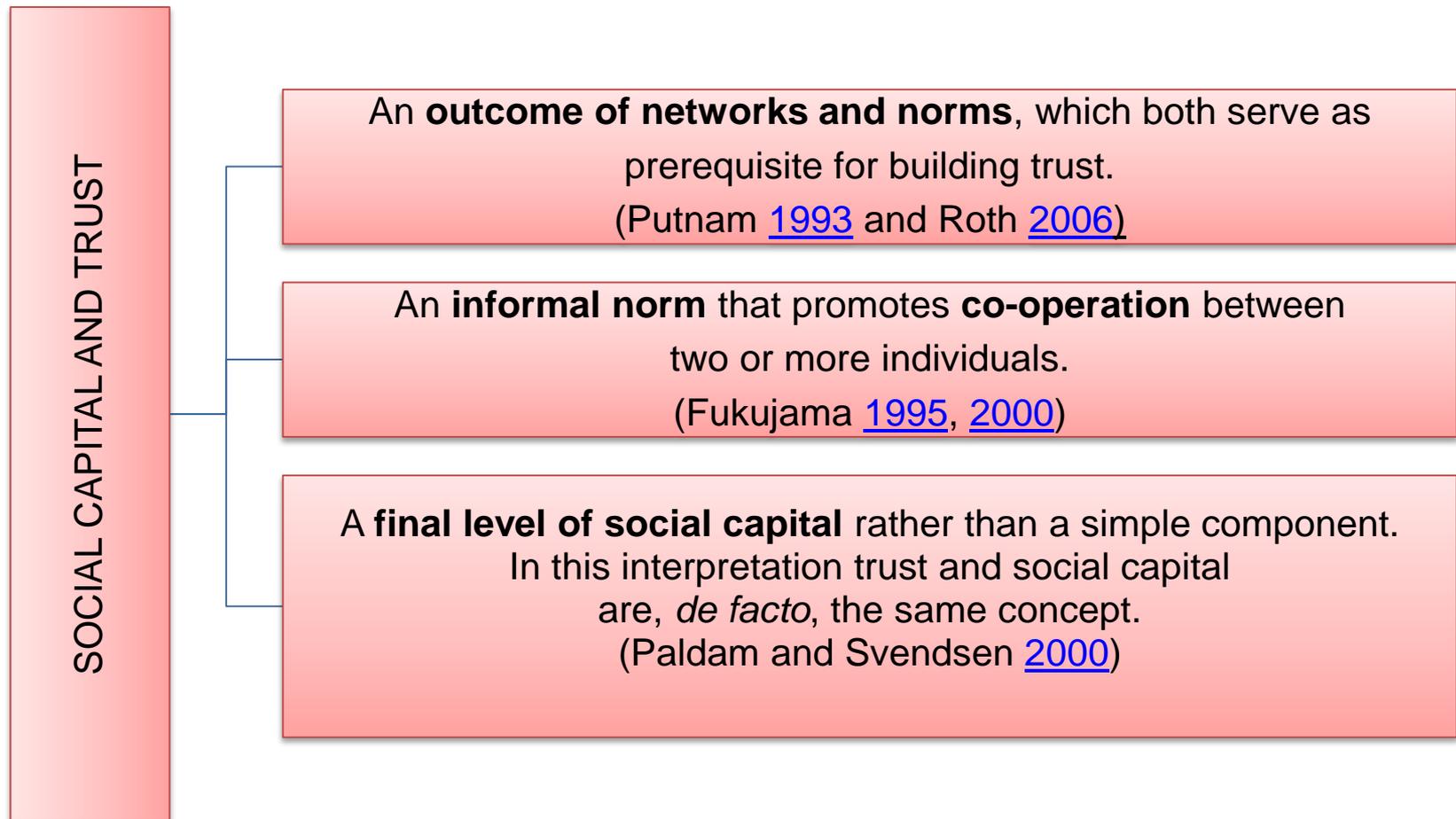
# Index

- Trust: a brief literature review
- Research Objective
- Methods (SNA)
- Results in relations to LAGs of the Veneto Region
- Conclusion



# Social Capital and Trust

- The analysis of the relationship among **social capital** and **trust** is, in many respects, still critical and not totally agreed within the scientific community.



# Trust: interpersonal and institutional

Gambetta [2000](#)

• Trust is a **SUBJECTIVE PROBABILITY** with which a person (or a group) assesses that another person (or a group) will perform a **particular action**.

Seralgedin and Dasgupta  
[2001](#)

• Trust is defined as an **INDIVIDUAL EXPECTATION** of one person about the **action of others** that affects the person's choice.

Morrone and Tontonarelli  
OECD [2009](#)

• Trust refers to the **CONFIDENCE** that people have in others that they will **act as we might expect**. Hence, it reflects people's **SUBJECTIVE PERCEPTION** of **people's reliability**.

- Hardin ([2004](#)) : “**A trust B to do X**”. The combination of different typologies of actors (A, B) and of actions (X) can help to distinguish different forms of trust:
  - **INTERPERSONAL TRUST** (Blind [2006](#))
    - **thick** and **thin** trust (Putnam [1993](#)) (at individual level)
    - **strategic** and **moralistic** trust (Uslaner [2002](#))
  - **SYSTEMIC TRUST**
    - MACRO LEVEL: **institutional trust**
    - MICRO LEVEL: individual's political trust (Blind [2006](#)).

# Trust and economic performance

Knack and Keefer ([1997](#)) and Zak and Knack ([2001](#)):  
positive correlation between social capital – measured by trust  
– and the GDP pro-capita growth rate for different nations

## MICRO LEVEL

interpersonal trust directly contributes to the **spread** of the **information** and to **reduce the transaction costs** and the **monitoring costs**, consequently, facilitate the conclusion of contracts, determining a better economic performance of the single agent.

## MACRO LEVEL

institutional trust is the **precondition** for the **stability of society** and the **functioning of democracy** and, consequently, it can sustain indirectly the economic growth in the long run. In other words trust can influence, by means of political channels, the **quality of public policy** and consequently it can have an indirect impact on the economic growth.

Normative hypothesis

Well designed public policies

Immaterial features (social capital and trust)

Behavioural change

Contribute to promote rural development

Policy-Program evaluation: impact

# Research Objective

The objective of this research is to propose **original indicators** that can be used for measuring **interpersonal and institutional trust of Local Actions Groups (LAGs)** of the LEADER Approach in **two case-studies** – i.e. two LAGs located in the Veneto region (North-East of Italy), the “Prealpi e Dolomiti” LAG and the “Bassa Padovana” LAG.

**INDICATORS TO BE USES IN:  
Impact evaluation of LEADER APPROACH**

On this regard, the paper presents data on interpersonal and institutional trust for the years 2010-11.



# Impact evaluation of LEADER: criteria

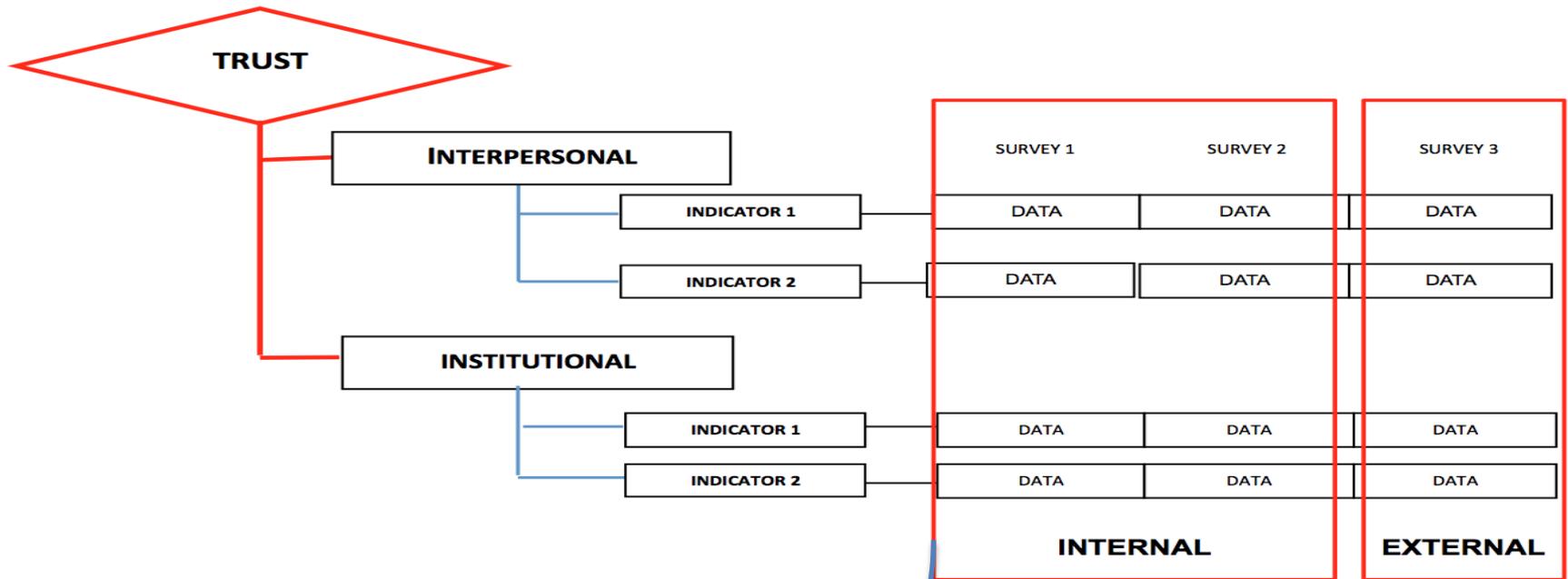
Programme	Dimensions of Quality of Life	Impact categories	Assessment criteria
LEADER (with or without)	Rural Economy	Livelihoods	Access to infrastructures and service Work-life balance and job environment
		Liveability	Human Capital Valorisation of socio-economic performance
	Rural Environment	Enhanced well-being due to environment	Environment assets and their perception Involvement of rural population in environmental management
	Socio-culture	Cultural capital	Cultural rural amenities Valorisation of cultural assets
		Social capital	Local identity and coherence Net-working and openness
		Multi-level Governance	Level of decentralisation Coordination between different levels of governance
	Governance	Local Governance	Quality of governance Partnership composition and empowerment

Source: European Network for Rural Development

Impact categories	Assessment criteria	Specific evaluation questions related to social capital	Suggested impact indicators
Social capital	Local identity and coherence strengthened (usually more associated with bonding social capital)	A. To what extent have the RDP measures increased the interaction amongst actors to promote a sense of place and to strengthen community ties?	Number of people participating in collective investments and composition of participants in projects of this type.
		B. To what extent have co-operation and networking increased the economic performance of the area?	Relative number and volume of business/employment arising from co-operation and networking relationships
	Net-working and openness fostered (usually more associated with bridging social capital)	C. To what extent have RDP measures enhanced the actors' capacity to identify and take up new ideas, tacit skills, etc. and turn them, into innovation?	Number of newly established external relationships to key stakeholders, defined as such stakeholders playing a dominant role in: <ul style="list-style-type: none"> <li>- flows of knowledge;</li> <li>- flows of finance;</li> </ul>

**THE TRUST DIMENSION IS LACKING AND THE ASSESSMENT CRITERIA ARE CRITICAL IN SOME ASPECTS**

# Method



**Table 1.** Population and sampling design for the three levels of the analysis.

	Population	Sampling design Statistical unit	Sample size
Internal relationships of the collective actor	<i>Organization of the LAG</i>		
	a. Director	Director	1
	b. Administrative Staff	Administrative Staff	Variable numbers
	<i>Members of the LAG</i>		
External relationships of the collective actor	c. Board of Directors	Member of the Board of Directors	The entire population
	d. Assembly	Member of the Assembly	The entire population
External relationships of the collective actor	<i>Beneficiaries of projects:</i>	Beneficiary	$n \geq 20$
	Those who have received grants for the first two years of the RDP (2010-11)	The sampling interval is systematic and the stratification is for: (i) typology of project (ii) Measures of the Rural Development Program	

Source: own elaboration

# Trust indicators and the LEADER Approach

**Table 2.** Indicators of interpersonal and institutional trust in the LEADER Approach.

	Internal measures	External measures
Interpersonal trust	Level of members' trust in the General Assembly Rate of Board's members within the core of trust network Rate of trust interconnections Level of inter-temporal change of members' trust	Level of beneficiaries' trust in the LAG
Institutional trust	Level of members' trust in governmental institutions Level of members' trust in religious organizations Level of members' trust in professional associations Level of members' trust in voluntary associations	Level of beneficiaries' trust in governmental institutions Level of beneficiaries' trust in religious organizations Level of beneficiaries' trust in professional associations Level of beneficiaries' trust in voluntary associations

Source: own elaboration

- The data have been collected by means of three different surveys administered face to face: survey n° 1 proposed to the Director and the staff of the LAG, survey n° 2 planned for the Assembly and the Executive Committee, survey n° 3 intended for the beneficiaries.
- The survey was carried out from October – December 2012 and it was referred to the LAG implementation period 2010-2011. The survey answer modalities were among the following options: (i) close answer with cardinal value-scale ranking, (ii) close answer with ordinal values-scale ranking (usually with 4 modalities), (iii) closed answer with binomial-scale ranking and (iv) open answer.

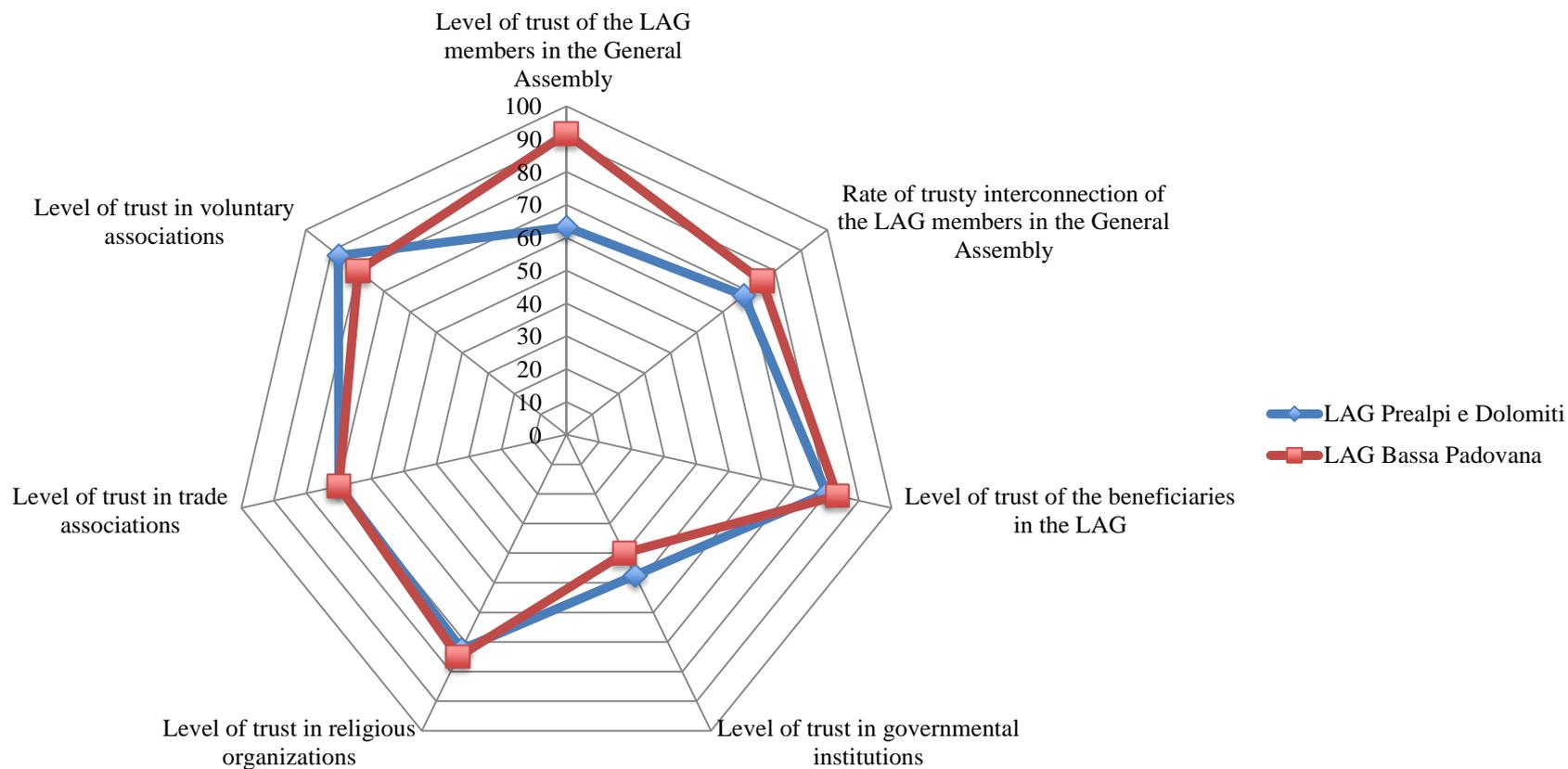
# From the survey to the indicators 1.2.

Indicator	Unit of analysis	Question	Answer in the survey	Answer Range	Elaboration	Final Range
Level of members' trust in the General Assembly	<i>Internal:</i> 1. Director 2. Members	With reference to the members of the LAG General Assembly, would you say that most of them can be trusted or that you need to be careful in dealing with them?	<input type="checkbox"/> I trust the majority of the members (1) <input type="checkbox"/> I am careful in dealing with the members (2)	[1,2]	n° of respondents "I trust the majority of the members"/ total n° of the respondents (Members + Director)	[0-100]
Rate of Board's members within the core of trust network	<i>Internal:</i> 2. Members	To which of the other members of the Assembly would you delegate your vote, in case you couldn't take part to the voting?	Open	[0-n°members]	1 <sup>st</sup> step: SNA of trust relationship; 2 <sup>nd</sup> step: to order the members for their in-degree; 3 <sup>rd</sup> step: (n° of members of the Board which are present in the first positions) / (total members of the Board)	[0-100]
Rate of trust interconnections	<i>Internal:</i> 2. Members	To which of the other members of the Assembly would you delegate your vote, in case you couldn't take part to the voting?	Open	[0-n°members]	1 <sup>st</sup> step: SNA of trust relationship; 2 <sup>nd</sup> step: (n° of members with a null in-degree)/ (total n° of the members) 3 <sup>rd</sup> step: the reciprocal number	[0-100]
Level of inter-temporal change of members' trust	<i>Internal:</i> 1. Director 2. Members	On the whole and compared to 2007, your trust in the members of the General Assembly is	<input type="checkbox"/> Worsened (1) <input type="checkbox"/> Equal (2) <input type="checkbox"/> Improved (3)	[1,2,3]	Weighted average of the scores	[0-3]
...						

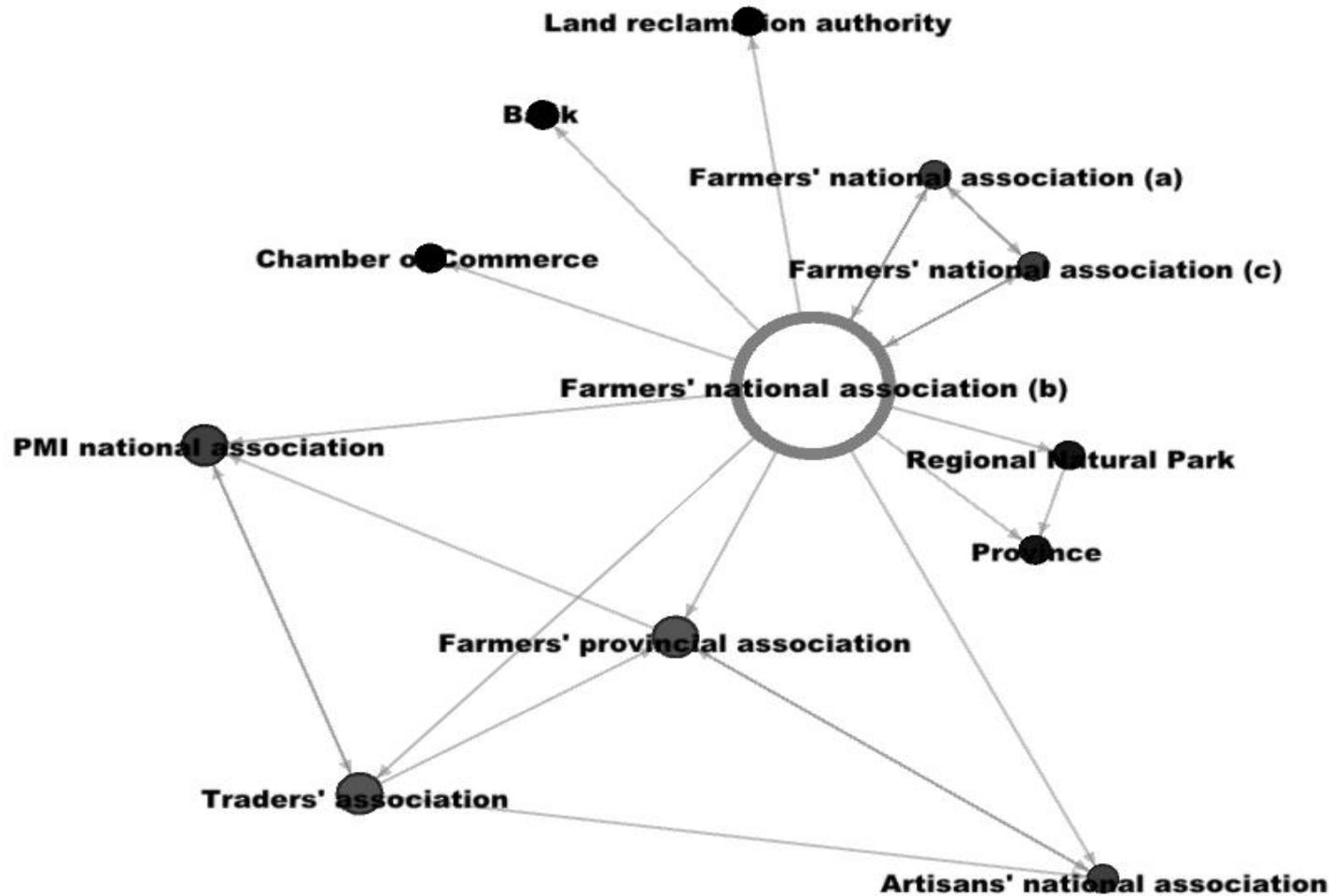
# From the survey to the indicators 2.2.

Level of beneficiaries' trust in the LAG	<i>External:</i> 3. Beneficiaries	Which is your level of trust in relation to the action promoted by the LAG?	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	[1,2,3,4]	Average score	[0-4]
Level of trust in governmental institutions	<i>Internal:</i> 1. Director 2. Members <i>External:</i> 3. Beneficiaries	Which is your level of trust in relation to the following institutions? (Government)	<input type="checkbox"/> null (1) <input type="checkbox"/> little (2) <input type="checkbox"/> enough (3) <input type="checkbox"/> lots of (4)	[1,2,3,4]	<i>Internal:</i> Weighted average of the scores (Director-Members); <i>External:</i> Average of the scores (Beneficiaries)	[0-4]
Level of trust in religious organizations	<i>Internal:</i> 1. Director 2. Members <i>External:</i> 3. Beneficiaries	Which is your level of trust in relation to the following institutions? (Religious Organizations)	<input type="checkbox"/> null (1) <input type="checkbox"/> little (2) <input type="checkbox"/> enough (3) <input type="checkbox"/> lots of (4)	[1,2,3,4]	<i>Internal:</i> Weighted average of the scores (Director-Members); <i>External:</i> Average of the scores (Beneficiaries)	[0-4]
Level of trust in professional associations	<i>Internal:</i> 1. Director 2. Members <i>External:</i> 3. Beneficiaries	Which is your level of trust in relation to the following institutions? (Economic associations)	<input type="checkbox"/> null (1) <input type="checkbox"/> little (2) <input type="checkbox"/> enough (3) <input type="checkbox"/> lots of (4)	[1,2,3,4]	<i>Internal:</i> Weighted average of the scores (Director-Members); <i>External:</i> Average of the scores (Beneficiaries)	[0-4]
Level of trust in voluntary associations	<i>Internal:</i> 1. Director 2. Members <i>External:</i> 3. Beneficiaries	Which is your level of trust in relation to the following institutions? (Voluntary organizations)	<input type="checkbox"/> null (1) <input type="checkbox"/> little (2) <input type="checkbox"/> enough (3) <input type="checkbox"/> lots of (4)	[1,2,3,4]	<i>Internal:</i> Weighted average of the scores (Director-Members); <i>External:</i> Average of the scores (Beneficiaries)	[0-4]

# Results: indicators



# TRUST SNA IN BASSA PADOVANA



# TRUST SNA IN PREALPI E DOLOMITI



# Conclusions

- What has been previously discussed in relation to interpersonal and institutional trust can represent -from the theoretical and methodological- an innovative way to evaluate rural development policies.
- Moreover the indicators could be used to assess if trust is the determinant of the increase or decrease of social capital within a specific social network, in longitudinal studies.
- Specific elements must be carefully considered in the interpretation of the results: the information, collected by means of surveys, consists of opinions, judgements, and sometimes wishes relative to specific behaviours of the population sample interviewed (the members and the beneficiaries of the LAG).
- The use of subjective-based information could be critical, especially in longitudinal analysis, considering that the possible answers could be instable during the time, due to some changing patterns such as a different mood of the person interviewed.
- Another critical aspects is related to the normative hypothesis: in other words that well designed policies could support the trust dimension. Part of the social capital literature doesn't support this hypothesis.
- But the LEADER Approach has specific features that reduce the critical aspects related to the “policy problem of social capital”.